



VICTORY SERVICES CLUB

THE VSC IS COVID-19 SECURE AND WE ARE OPEN.

This one page briefing note provides a summary of the Club's considerable work to promote a safe and enjoyable place for you to visit, stay and work from.

We look forward to seeing you once again in the Victory Services Club.

1

OUR MEMBERS AND GUESTS

- The safety of our members and guests is key and precautionary guidance is available to everyone on our website.
- Hand sanitising stations are in place in all public spaces and staff entrances, particularly at key areas and 'touch' points.
- Enhanced cleaning and high impact areas long lasting advanced anti-microbial technology products is being used as protection against Covid-19.
- Thermal scanning is in place to check all Club staff, visitors and contractors entering the Club.
- AIM Secure Accreditation achieved.
- 'We're Good To Go' Accreditation achieved.
- Covid-19 risk assessment validated by a Chartered Safety and Health Practitioner Risk Management Consultant.

2

ACCOMMODATION

- All areas have been re-configured to provide social distancing.
- Protective screens, sanitiser units and directional signage is in place.
- Increased frequency of cleaning has been implemented.
- Ensuite bedrooms and those with a private bathroom are available.
- Bedrooms are deep cleaned before every stay and non-essential items have been removed.

3

OUR TEAM

- Covid-19 training and PPE has been provided for all team members.
- Staff areas re-planned with sanitisers, signage and limited capacities in place.
- New working shift patterns and re-designs of offices have been implemented.
- Employees have completed the Covid-19 training prior to returning to work.
- Temperature check policies are also in place for all staff members, with digital thermometers issued to all staff to use every day before travelling to work.

4

CHECK IN & CHECK OUT

- Express Check-in & out is available.
- Screens in place on reception desks and bedroom keys are sanitised prior to use.
- Cashless payments are encouraged.
- Scheduled check in times.

5

RESTAURANTS & LOUNGE BAR

- Tables must be pre-booked only.
- New capacity limits have been introduced in all areas.
- We will provide table service only.
- One menu is available in the restaurants.
- Room service is available on request.
- A la carte breakfast menu available.

6

MEETINGS & EVENTS

- Free Logitech Rally video conferencing system is available and compatible with multiple streaming applications, ultra-HD 4K imaging, and quality front of room audio equipment.
- Signage specifying venue and event-specific social distancing measures will be deployed around the Club.
- The VSC Events team will work with event organisers to prevent congestion such as staggered arrival / departure times, executive individual packed lunches, and catering breaks.
- Webcasting will be available to organisers for each event.
- All WC's will be assigned with attendants during events to carry out on-going cleaning and disinfecting work and ensuring a monitored 'one in one out' distancing system.