



VICTORY SERVICES CLUB

COVID-19 SECURE

The VSC successfully and safely re-opened our doors again to members on 4th July 2020. To ensure the well-being of everyone in the Club we ask that our members and guests follow these points. We look forward to seeing you once again in the VSC, where you can enjoy our customary Value Service and Courtesy.

1

ACCOMMODATION

- All areas re-configured to provide social distancing.
- Protective screens, sanitiser units and directional signage is in place.
- Increased frequency of cleaning.
- Ensuite bedrooms and those with a private bathroom available.
- Bedrooms are deep cleaned before every stay and non-essential items have been removed.

2

OUR MEMBERS AND GUESTS

- The safety of our members and guests is key and precautionary guidance is available to everyone on our website.
- Hand sanitising stations are in place in all public spaces and staff entrances, particularly at key areas and 'touch' points.
- Enhanced cleaning and high impact areas long lasting advanced anti-microbial technology products is being used as protection against Covid-19.
- Thermal scanning in place to check all Club staff, visitors and contractors entering the Club.
- AIM Secure Accreditation achieved.
- 'We're Good To Go' Accreditation achieved.
- Covid-19 risk assessment validated by a Chartered Safety and Health Practitioner Risk Management Consultant.

3

OUR STAFF

- New Covid-19 training and PPE provided for all team members.
- Staff areas re-planned with sanitiser, signage and limited capacities in place.
- New working shift patterns and re-designs of offices.
- Employees have completed the new Covid-19 training prior to returning to work.
- Temperature check policies will also be in place for all staff members, with digital thermometers issued to all staff to use every day before travelling to work.

4

CHECK IN & CHECK OUT

- Express Check-in & out available.
- Screens in place on reception desks and bedroom keys sanitised prior to use.
- Cashless payments encouraged.
- Scheduled check in times.

5

RESTAURANTS & LOUNGE BAR

- Tables must be pre-booked only.
- New capacities in all areas.
- We will provide table service only.
- One menu available in the restaurants.
- Room service available on request.
- A la carte breakfast menu available.

6

MEETINGS & EVENTS

- Free Logitech Rally video conferencing system will be available and compatible with multiple streaming applications, ultra-HD 4K imaging, and quality front of room audio equipment.
- Signage specifying venue and event-specific social distancing measures will be deployed around the Club.